

# HVN Community Update



June 3, 2024

# Operations – Air Carrier Destinations

HVN now provides the region access to 26 destinations with non-stop service by Avelo Airlines

**July 2023 = 17 destinations**

**July 2024 = 26 destinations**

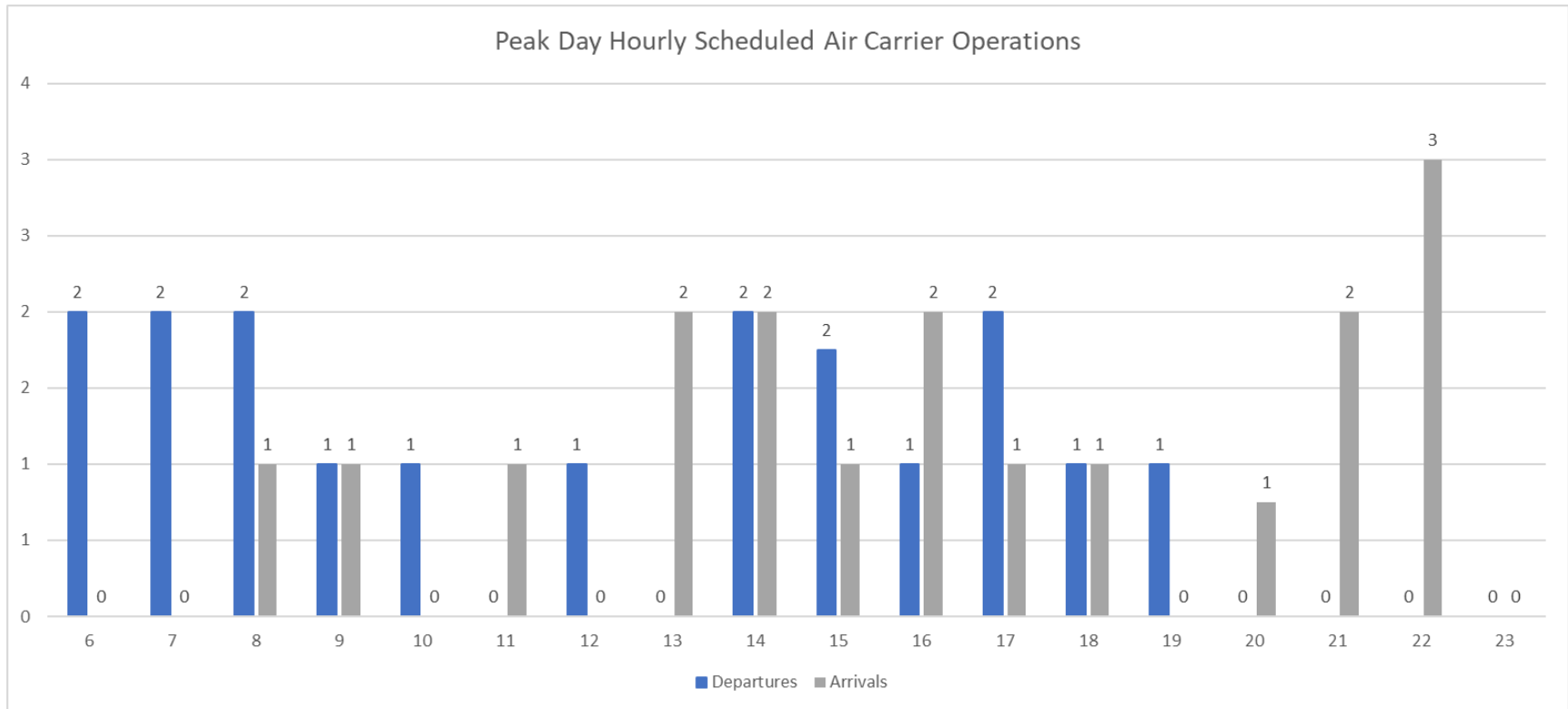
## New Destinations:

- November 2023:
  - San Juan, PR (SJU)
- May 2024:
  - Atlanta, GA (ATL)
  - Charlotte / Concord, NC (USA)
  - Destin / Fort Walton Beach, FL (VPS)
  - Knoxville, TN (TYS)
- June 2024:
  - St. Louis, MO (STL)
  - Houston, TX (HOU)
  - Traverse City, MI (TVC)
  - Lakeland, FL (LAL)
- July 2024:
  - Washington, DC / Dulles (IAD)



# Operations – Air Carrier Schedule

The below represents an example peak day air carrier schedule



- Based on average Thursday departures by hour in July 2024
- No departures are scheduled before 6:30 AM and no arrivals are scheduled after 11:00 PM

# Operations – Total Airport Operations

Total airport operations has remained relatively unchanged with significant passenger growth

## Commercial Airline Passengers:

2022: 701,547

2023: 978,695 (+40%)

## Total Airport Operations:

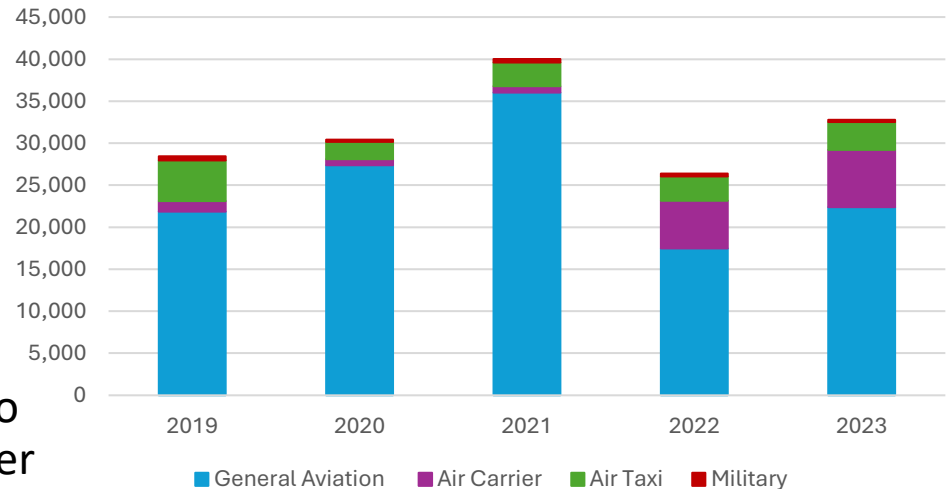
2019-2023 Average: 31,603

2023: 32,775 (+4% from average)

## Air Carrier Operations:

- 21% of total operations in 2023
- Up a less significant 21% (compared to 41% increase in passengers) with higher load factors and a greater quantity of 737-800 operations
- 98% occurred during regularly scheduled operating hours (before 10:00 PM for departures and 11:00 PM for arrivals)

Airport Operations By Type  
(Previous 5-years)



Data Sources:

- Bureau of Transportation Statistics, T-100 Domestic Segment (U.S. Carriers)
- Federal Aviation Administration, The Operations Network
- FlightAware

# Operations - Enhancements

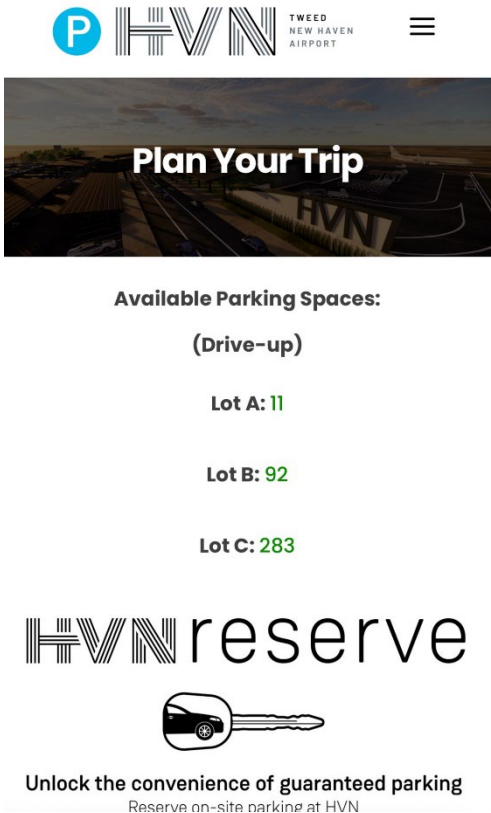
HVN continues to focus on safety, security, environmental sustainability, and customer experience

## Parking Management

- Park HVN website [www.parkhvn.com](http://www.parkhvn.com)
- Reservations
  - New reservation system being implemented in July with Rezcomm
  - Increased functionality
  - Loyalty program
  - Increase in parking allows for less trips
- Real Time parking availability
- Entrance parking sign with real time parking availability
- 1-hour free cell phone lot option within Lot C
- Increased staffing to manage curbside activities and traffic flow

## Safety and Security

## Environmental Stewardship Committee



The screenshot shows the HVN website header with the logo and a navigation menu. Below the header is a banner for "Plan Your Trip" with an aerial view of the airport parking lots. Underneath, it lists "Available Parking Spaces:" with a sub-section for "(Drive-up)". The available spaces are: Lot A: 11, Lot B: 92, and Lot C: 283. Below this is the "HVN reserve" logo, which includes a key icon with a car on it. At the bottom, it says "Unlock the convenience of guaranteed parking" and "Reserve on-site parking at HVN".

# HVN – Development

## Airport Capital Improvement Plan

### **ARFF Building Expansion**

- Designer has been selected and scope defined

### **West Apron Rehabilitation**

- Design is 70% complete and scoping meeting completed with FAA
- Construction slated for Fall 2024
- Construction schedule of 4-6 weeks/phased

### **Runway Extension**

- 45% design of extension and rehabilitation
- Campus wide environmental design/testing/permitting

### **East Terminal Development**

- 30% design of terminal- completed end of April
- 30% design of site/civil – completed end of April

### **Shoreline Greenway Trail – New Haven extension to HVN**

<https://shorelinegreenwaytrail.org/>

# Noise Program - HVN Sound Website

Provide relevant resources for community on noise and sound

## Current Tweed Sound website:

- [www.tweednoise.com](http://www.tweednoise.com)

## Future HVN Sound website:

- [www.hvnsound.com](http://www.hvnsound.com)
  - To be updated with all current data
  - Increased functionality to search by address
  - Create a relevant resource for community
  - One location for all data/documents
- Jones Payne Group to provide a Community Liaison
  - A dedicated resource for community education, guidance and updates
  - Dedicated phone number (877) 541-8795

## Prototype airport sound website from Burlington, VT (BTV)

- [www.btvsound.com](http://www.btvsound.com)